Unvented Cylinder Extended Warranty Terms and Conditions

The domestic unvented cylinder range (POWERflow, ECOflow and STEELflow) shells carry a 5 Year Guarantee against faulty manufacture or materials from the date of sale. All in accordance with our Terms and Conditions which are available on request, or on our website.

By registering the product this guarantee will be extended to 25 years, provided the following is satisfied:

- 1. The unit has been correctly installed as per the manufacturer's instruction booklet and all appropriate legislation, codes of practice and regulations at the time of installation.
- 2. No factory fitted parts have been removed and any replacement valves or expansion vessels must be purchased from McDonald Water Storage.
- 3. The unit must be serviced annually as per manufacturer's instruction booklet and service record must be kept in the Annual Service Record Card. Proof of service invoices may be required.
- 4. The cylinder must be registered online at www.mcdonaldwaterstorage.com/ product-registration within 60 days of the installation. The warranty will not be activated if this is not done.
- 5. The cylinder has only been used for the storage of potable water supplied for the public mains (maximum 200mg/litre chloride).
- 6. The unit has not been frost damaged, over pressurised or modified.
- 7. The unvented cylinder controls are guaranteed for a period of 2 years from date of sale.

The warranty does not cover any removal, return, re-installation or consequential costs. This warranty does not affect your statutory rights.

